

## **Support at Home Fee Structure and Pricing Schedule Effective 1 November 2025**

**Support at Home Program** will take effect from **1 November 2025**.

These changes are designed to simplify funding, improve transparency, and maximise the funding available for your care and services.

### ◆ **What's Changing?**

#### **1. Care Management Fee**

From 1 November 2025, your **Care Management Fee** will be set at **10% of the monthly subsidy** you receive under your Home Care Package level.

This fee covers essential services such as:

- Care planning and service coordination
- Monitoring, review and evaluation
- Support and education

#### **2. Package Management**

There will be **no separate charge for Package Management**. These administrative costs will now be **built into the hourly rates of your direct care services**.

#### **3. Third-Party Services and Purchases**

A **10% administration fee** will apply to all **third-party purchases or services** made on your behalf. This is to cover the cost of processing and managing these items, which were previously included under package management.

### ◆ **Impact on Your Services**

Please be assured that these changes are **not expected to significantly affect the services you currently receive**. Our goal is to deliver the same high-quality care and support, with greater flexibility and transparency around how your funds are used.

### ◆ **Subsidy Breakdown (Effective 1 October 2025)**

<b>Package Level</b>	<b>Daily Subsidy</b>	<b>Monthly (30 days)</b>	<b>Quarterly</b>	<b>Annually</b>
Level 1	\$30.10	\$903.00	\$2,709.00	\$10,956.50
Level 2	\$52.93	\$1,587.90	\$4,763.70	\$19,392.45
Level 3	\$115.22	\$3,456.60	\$10,369.80	\$42,720.30
Level 4	\$174.68	\$5,240.40	\$15,721.20	\$64,956.20

◆ **Monthly Care Management Fee Estimate (Effective 1 November 2025)**

Package Level	Monthly Subsidy	Care Management Fee (10%)
Level 1	\$903.00	\$90.30
Level 2	\$1,587.90	\$158.79
Level 3	\$3,456.60	\$345.66
Level 4	\$5,240.40	\$524.04

(Note: Monthly subsidy = daily rate × days in the month; actual amounts may vary depending on your specific subsidy entitlements.)

◆ **Service Rates (Effective 1 November 2025)**

(These rates include all overheads and built-in package management costs)

<b>Independence and Everyday Living</b>	<b>Exclusive GST</b>
<b>Aged Care Worker Services - (Hourly)</b>	
Monday to Friday 6am to 8pm	\$ 102.00
Monday to Friday 8pm to 6am	\$ 126.00
Saturday	\$ 149.00
Sunday	\$ 160.00
Public Holiday (Weekday)	\$ 183.00
Public Holiday Saturday	\$ 246.00
Public Holiday Sunday	\$ 257.00
Direct Transport < 10 KM	\$ 122.00
Direct Transport >10km but < 20 KM	\$ 142.00
Direct Transport >20 KM but < 50KM	\$ 172.00
Direct Transport > 50KM	Quotation

<b>Garden and Home Maintenance (hourly rate guide)</b>	\$ 110.00
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<b>Clinical Supports</b>	<b>Exclusive GST</b>
<b>Registered Nurse Service Rates (Hourly)</b>	
Monday to Friday 6am to 8pm	\$ 169.00
Weekday Evening 8pm to 6am	\$ 187.00
Saturday 6am to 8pm	\$ 241.00
Saturday Evening 8pm to 6am	\$ 254.00
Sunday 6am to 8pm	\$ 278.00
Sunday Evening 8pm to 6am	\$ 292.00
Public Holiday	\$ 360.00

<b>Clinical Supports</b>	<b>Exclusive GST</b>
<b>Enrolled Nurse Service Rates (Hourly)</b>	
Monday to Friday 6am to 8pm	\$ 135.00
Weekday Evening 8pm to 6am	\$ 143.00
Saturday 6am to 8pm	\$ 173.00
Saturday Evening 8pm to 6am	\$ 194.00
Sunday 6am to 8pm	\$ 206.00
Sunday Evening 8pm to 6am	\$ 228.00
Public Holiday	\$ 278.00

<b>Care Manage Service (Hourly) (charged from the 10% funding pool)</b>	\$ 150.00
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<b>Other Clinical Support – Outsourced</b>	Quotation
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